## Multiple-choice assessment – Learner version

Which form of communication uses signs and symbols to convey meaning?

- A Makaton
- B Sign language
- C Braille
- D Eye contact

Which of the following is a result of poor communication?

- A Understanding individual's needs
- B Confusion
- C Effective team working
- D Clarity and trust

A health and social care worker is talking to an individual about their needs. What is the best way to check that they have understood?

- A Body language
- **B** Summarising
- C Touch
- D Stereotyping

