

LFPSE and PSIRF Implementation in Sirona Care and Health



Background:

Previously organisations providing NHS services worked under the Serious Incident framework and the National Reporting and Learning System (NRLS) for Incident reporting.

The Learn from Patient Safety Events (LFPSE) service is a new service from NHS England for the recording and analysis of patient safety events that occur in healthcare.

The Patient Safety Incident Response Framework (PSIRF) sets out the NHS's approach to developing and maintaining effective systems and processes for responding to patient safety incidents for the purpose of learning and improving patient safety.

Need:

It was recognised that the NHS needs to continuously improve patient safety, build on the foundations of a safer culture and safer systems. In 2019 the Patient Safety Strategy was released. Key work programmes of this are PSIRF and LFPSE.

Solution:

Sirona were an early adopter of LFPSE and implemented this within our incident reporting system in April 2022.

Research on PSIRF started early 2022 with a PSIRF project team being established in May 2023, implementation of PSIRF will commence July 2024.

Impact:

LFPSE aims to make it easier for staff across all healthcare settings to record safety events, with automated uploads from local systems to save time and effort.

Staff are asked their opinion about the impact on the patient, both physically and psychologically and this is quite powerful to increase a Patient Safety culture and important for the transition to PSIRF.

An expectation that we may see a decline in reporting was not the case. The opposite happened and we had an increase of almost 200 incidents from Q4 of 21/22 reported in our Adult and Specialist Services and this increase continued throughout the year.

Next Steps:

As an early adopter we have continued to feedback to NHSE and will continue to do so.

We need to develop and adapt our current reporting mechanisms to external partners as well as develop our use of the LFPSE portal and how we can use the data to support improvement.

Transition to PSIRF begins 1st July 2024.

Learning:

For Sirona it benefitted us going live with LFPSE and embedding that before we planned transition to PSIRF.

A more effective communication plan at the outset would have benefitted staff. Due to capacity in operational teams, we kept the LFPSE changes 'in house' as much as possible, but some training would have been beneficial. We have had a very comprehensive communication and training plan for PSIRF.