

## Working with the VCSE

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## Working in partnership

Coming together is a beginning; keeping together is progress; working together is success

Henry Ford







# Mental health and wellbeing context



- 29.5% of the Bristol population live in the most deprived quintile in the country
- Homelessness, educational attainment and rates of violent crime all higher than the national average
- Emergency admissions for self-harm higher than the national average across BNSSG, highest in Bristol
- Rates of homelessness are high across the city particularly for families and young adults aged 18-24





#### Coming together....

# **Bristol Mental Health**

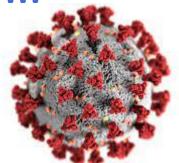
- A shared purpose and ambition across NHS and VCSE organisations to improve the mental health and wellbeing for people across Bristol
- Underpinned by four shared principles: recovery, co-production, psychologically informed, promoting equality and diversity
- Range of services commissioned in 'lots' with statutory and voluntary sector partners working together to improve outcomes and provide more joined up services
- Characterised by:
  - Integrated teams harnessing the skills and capabilities of individuals and organisations
  - VCSE service provision a core component of wider care pathways
  - Using the unique knowledge of our diverse communities to design and develop our services
- Empowering our communities and giving them a voice to co-design our services
- But.....
- Increasing demand for services quickly outstripped available capacity in some areas







Keeping together...



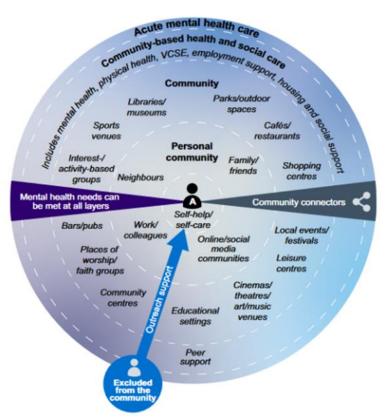
- Modelling showed we should prepare for a 30% surge in demand in already stretched services, we needed to think differently
- Mental Health Cell established bringing together health, social care and VCSE partners
- Organised into 4 groups referred to as 'Levels':
  - Level 1 Wellbeing and community support
  - Level 2 Specialised MH community support
  - Level 3 Integrated VCSE and NHS services in our communities
  - Level 4 Specialist NHS MH support
- Jointly mapped activity, demand and co-designed solutions
- Integrated bid for system funding to support new services and models







#### Working together....



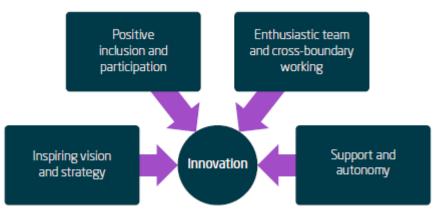
- NHS England's Community Mental Health Framework – expectation for a VCSE Alliance
- White Paper Integration and innovation: working together to improve health and social care – move away from competition towards collaboration
- Involving VCSE as an equal partner in our emerging Integrated Care Partnerships and Integrated Care System
- Harnessing the unique contribution of VCSE organisations to support mental health and wellbeing at every stage of the pathway





### Achieving success....

Compassionate leadership



- Mobilising around a common aim and desire both strategically and operationally
- Recognising the contribution of all valuing diversity of perspectives, expertise
- Creating multi-disciplinary teams and approaches that break down organisational siloes and provide the right conditions for innovation to thrive
- Giving leaders time and space in which to work together building trusted relationships through being and doing
- Valuing innovation and enabling that with the right governance and commitment to partnership working



