**Your High Impact User Service Needs You!**

**How can you help?**

**The High Impact User team are looking at patients who frequently present to our Emergency Department and whose attendance has an impact on other patients, staff and themselves.**

**We will be reviewing individual patients and designing a Personal Support Plan to ensure patients receive the appropriate holistic care they need.**

**We will be generating a list of patients with the highest rate of attendance.**

**Referrals to the service are welcome.**

**How do you reach us?**

**Tel: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Email: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**